

QUALITY POLICY

Our Company is dedicated to delivering engineering solutions in challenging locations for a safer environment.

We strive to deliver the best value to our clients by providing innovative solutions of the highest quality through our skilled workforce. We are committed to the promotion of risk management and customer focus is at the heart of all that we do.

EDS has a documented Integrated Management System (IMS) which aims to meet (and where possible exceed) the requirements of its Customers by controlling all the processes employed and thus preventing errors.

In particular we will:

- Provide consistent sustainable, specialised and innovative services to our clients whilst working in partnership to deliver value to our customers
- Satisfy and exceed, where possible, our customers' requirements
- Invest in resources, equipment and training that perpetually improve our capability
- Review our performance to ensure we deliver the highest standards of customer service
- Promote risk management and customer focus in all that we do
- Continually improve our services to Customers through the use of the Integrated Management System, quality objectives, audit results and at Management Review
- Encourage innovation from everyone at EDS and identify areas of improvement in our services through innovative solutions provided to our clients

The successful implementation of our policy has its foundations in the commitment and involvement of every person working for the Company.

This Quality Policy is continually monitored and updated as part of our Integrated Management System and is reviewed annually to ensure its suitability.

Signed on behalf of the company:

Paul Edwards

Position: Managing Director

Date : 19/10/2023